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September 16, 2019

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Program Monthly Report
August 2019**

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed are five copies of the Arrearage Management Program monthly report for August 2019. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia C. Pimentel

Enclosure

cc: Docket 4651 Service List
Christy Hetherington, Esq.
Kevin Lynch, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



Brittney Keophoxay

September 16, 2019
Date

**Docket No. 4651 - National Grid – Arrearage Management Program
Service List updated 8/13/19**

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Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,460	4,283	4,458	4,494	4,450					3,817
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555					4,939
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32					155
Customers Removed - Complete	19	17	16	6	221	191	127	90					687
Customers Removed - Defaulted	442	366	279	285	321	233	356	354					2,636
Customers Removed - Cancelled	52	40	53	64	90	94	115	112					620
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$334,048	\$394,512	\$386,637	\$436,941	\$402,613					\$2,889,174
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,382,803	\$3,729,772	\$4,590,322	\$4,759,787	\$4,790,135	\$4,726,112					\$4,083,342
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072	\$1,078	\$1,078	\$1,078	\$1,076	\$1,062					\$134,821
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$421,907	\$517,288	\$510,340	\$491,304	\$468,514					\$3,552,417
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122	\$121	\$114	\$103	\$105					\$116
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,225	\$1,337	\$1,363	\$1,379	\$1,352					\$1,291
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%					79.90%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,806,166	\$3,766,438	\$4,239,023	\$5,725,051	\$6,077,133	\$6,197,829	\$6,015,394					\$4,968,977
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$225,890	\$233,601	\$206,539	\$299,484	\$284,308					\$1,898,967
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769					18,653
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$102	\$99	\$99	\$103					\$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8					1514
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%					4.70%
Total Fuel Assistance Payments	\$0	\$136,936	\$23,931	\$185,238	\$169,000	\$502,218	\$192,065	\$5,979					\$1,215,367

ELECTRIC ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764					2,370
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356					2,922
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23					109
Customers Removed - Complete	12	10	11	5	136	109	70	63					416
Customers Removed - Defaulted	291	235	177	189	197	142	205	195					1,631
Customers Removed - Cancelled	36	28	39	51	67	72	89	89					471
Total Customer Payments	\$230,339	\$217,233	\$229,161	\$227,349	\$280,657	\$168,156	\$303,196	\$289,996					\$1,946,086
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,781,204	\$2,867,104	\$2,906,198	\$2,909,507					\$2,528,058
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,071	\$1,063	\$1,058	\$1,053					\$1,068
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$337,401	\$342,780	\$336,191	\$330,574					\$2,434,468
Average installment amount for all RI AMP customers	\$134	\$133	\$135	\$132	\$130	\$127	\$122	\$120					\$129
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,228	\$1,267	\$1,390	\$1,397	\$1,402	\$1,371					\$1,329
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%					79.47%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999	\$2,451,544	\$2,708,570	\$3,611,568	\$3,768,012	\$3,851,053	\$3,790,822					\$3,169,394
Forgiveness Credits Applied during the reporting period	\$136,710	\$138,519	\$146,260	\$143,639	\$152,262	\$134,050	\$185,372	\$182,914					\$1,219,726
Total Forgiveness Credits (count)	1297	1313	1430	1453	1,482	1,335	1,903	1,801					12,014
Average Monthly Forgiveness Credit	\$105	\$105	\$102	\$99	\$103	\$100	\$97	\$102					\$100
Number of Participants Receiving LIHEAP	0	65	14	43	132	46	50	5					355
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%					1.85%
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$32,047	\$102,149	\$37,028	\$37,897	\$3,569					\$273,977

GAS ONLY

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,322	1,685	1,761	1,748	1,686					1,447
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199					2,018
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9					46
Customers Removed - Complete	7	7	5	1	85	82	57	27					271
Customers Removed - Defaulted	151	131	102	96	124	93	151	159					1,007
Customers Removed - Cancelled	16	12	14	13	23	22	26	23					149
Total Customer Payments	\$83,114	\$79,335	\$95,243	\$106,699	\$113,855	\$118,481	\$133,745	\$112,618					\$843,089
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,245,600	\$1,428,044	\$1,809,119	\$1,892,683	\$1,884,937	\$1,816,605					\$1,555,284
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,074	\$1,075	\$1,078	\$1,077					\$1,074
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	\$179,887	\$167,560	\$155,133	\$137,941					\$1,118,069
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$105	\$107	\$95,015	\$89	\$82					\$11,962
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	\$1,254	\$1,311	\$1,343	\$1,319					\$1,226
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%					80.58%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,315,893	\$1,530,453	\$2,113,483	\$2,309,141	\$2,346,776	\$2,224,572					\$1,799,583
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$76,574	\$82,251	\$81,339	\$72,489	\$114,112	\$101,394					\$679,241
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968					6,639
Average Monthly Forgiveness Credit	\$106	\$107	\$103	\$99	\$102	\$97	\$101	\$105					\$102
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3					1161
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.48%	14.06%	4.98%	32.02%	11.13%	0.17%					9.23%
Total Fuel Assistance Payments	\$0	\$86,674	\$12,905	\$133,191	\$66,851	\$463,190	\$154,168	\$2,410					\$919,389